



# CRITICAL INFRASTRUCTURE DELIVERIES START WITH DOCK CONTROL

Leading hyperscalers rely on Opendock to eliminate dock bottlenecks across their global data center footprint. Security-integrated access control, sequence-based scheduling, and proactive alerts ensure hardware arrives in order while maintaining compliance.

## WHY DATA CENTERS CHOOSE OPENDOCK



### BUILT FOR HIGH-SECURITY ENVIRONMENTS

Capture pre-arrival details and enable on-premise visibility (ie, QR check-in) to reduce gate friction and maintain audit-ready records



### SCALES WITH INFRASTRUCTURE GROWTH

Handles increasing delivery volumes across global campuses without proportional staffing increases



### LABOR VISIBILITY ACROSS CAMPUSES

Real-time arrival and departure visibility helps teams staff the right building, dock, and shift at the right time



### PROVEN AT ENTERPRISE SCALE

Fortune Top 10 companies trust Opendock to manage logistics for multi-billion-dollar infrastructure projects



### API-FIRST ARCHITECTURE

Integrates with enterprise systems to maintain consistent information across platforms

## THE PROBLEMS FACING HYPERSCALERS



### NO CENTRALIZED DELIVERY VISIBILITY

Teams lack a single source of truth, creating misalignment between facilities, security, and construction teams.



### ONE MISSED DELIVERY WINDOW CREATES A CHAIN REACTION

Delayed technicians, project setbacks, and equipment exposed in staging areas



### SECURITY CREATES BOTTLENECKS OR CUTS CORNERS

Manual credential checks slow gates or force teams to bypass controls



### DELAYS SURFACE TOO LATE

Teams discover issues only after crews arrive or delivery windows are missed



### MANUAL COORDINATION BREAKS AT SCALE:

Spreadsheets and emails cannot manage dozens of daily construction deliveries

## DOCK & GATE WORKFLOW



### STEP 1

Self-schedule



### STEP 2

Credential capture



### STEP 3

Rules enforced



### STEP 4

Dock/window assigned



### STEP 5

Pre-arrival visibility



### STEP 6

Gate check-in



### STEP 7

Instant alerts & digital records

# FORTUNE 10 HYPERSCALER SPOTLIGHT

A Fortune Top 10 technology company adopted Opendock across dozens of global data center campuses to manage hundreds of daily deliveries.

## BEFORE OPENDOCK



Before implementing Opendock, fragmented scheduling processes created congestion, compliance risk, and limited visibility across campuses. Security delays from incomplete driver credentials and unnoticed appointment changes drove wasted labor, missed windows, and constrained throughput during peak infrastructure buildouts.

## WHY THEY CHOSE OPENDOCK



- Removes throughput bottlenecks with self-service scheduling
- Eliminates security delays and non-compliance with digital manifests and credentials
- Provides appointment status alerts early enough to reschedule crews and reallocate equipment
- Deliveries are digitally confirmed and closed out, creating an auditable record across procurement and finance
- Fills a critical gap in the enterprise software stack

## OPENDOCK IMPACT



- **Higher dock utilization** through optimized appointment distribution
- **Faster truck turnaround** times and improved throughput
- **Reduced labor costs** and operational overhead
- **Eliminated** manual scheduling inefficiencies



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